



MISTORIA
HOUSE SHARE

Leaving your Mistoria Property

10 Broughton Road, Salford, England, M6 6LS
22 Pall Mall, Liverpool L3 6AL
108-110 Deansgate, Bolton, BL1 1BD

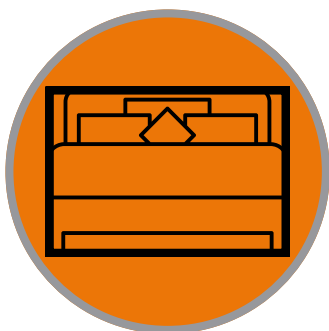
To ensure a smooth exit from your Mistoria property, there are a few simple steps we ask you to follow. Most of these are common sense and involve leaving the property in the same condition as when you moved in.

The less cleaning and maintenance required at the end of your tenancy, the quicker we can return your full deposit.

To make things clear, we've put together this list of what is expected before you leave:



- Defrost and empty the fridge freezer. Make sure no food is left inside the fridge, freezer, or cupboards.
- Do not leave behind any cutlery, crockery, glasses, pots, pans, or other kitchenware.
- Clean the oven and hob. We recommend using Oven Pride, an inexpensive product available from most supermarkets. (Always follow the instructions on the packaging.)



- Remove all personal belongings.
- Clean behind and under the bed and wardrobe. For safety, ask a housemate to help as these items can be heavy.



- If you have hung posters, pictures, or decorations, ensure no marks remain from blue tack, Sellotape, or similar products.



- Clean the seal around the bath or shower and remove any bathroom products.
- Ensure plugholes are draining properly and are free from blockages (e.g. hair).



- Clean all surfaces (desks, wardrobes, windowsills, etc.).
- Hoover carpets and mop hard floors where required.
- Empty the hoover once finished.



- Remove all rubbish from the property and place it in the correct bins. (If rubbish is not put in the correct bins, the council may refuse to collect it. In this case, tenants will be charged for removal)
- Any rubbish left behind will be treated as Tenant Damage, and the cost may be deducted from your deposit

If you would like advice on what may be classed as Tenant Damage, please call our branch on 0800 500 3015.

If your property is left in the same condition as when you received the keys, we will aim to return your deposit within 14 days of receiving the final utility bills.